

Complaints data relating to Portfolio Management Services

Data for every month ending March 2024

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending #	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	NA	NA
2	SEBI (SCOREs)	Nil	Nil	Nil	Nil	NA	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	NA	NA
	Grand Total	Nil	Nil	Nil	Nil	NA	NA

^ Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous moth	Received	Resolved*	Pending#
1	Apr- 2023	Nil	Nil	Nil	Nil
2	May- 2023	Nil	Nil	Nil	Nil
3	June- 2023	Nil	Nil	Nil	Nil
4	July- 2023	Nil	Nil	Nil	Nil
5	August- 2023	Nil	Nil	Nil	Nil
6	September- 2023	Nil	Nil	Nil	Nil
7	October- 2023	Nil	Nil	Nil	Nil
8	November- 2023	Nil	Nil	Nil	Nil
9	December- 2023	Nil	Nil	Nil	Nil
10	January 2024	Nil	Nil	Nil	Nil
11	February 2024	Nil	Nil	Nil	Nil
12	March 2024	Nil	Nil	Nil	Nil

	Grand Total	Nil	Nil	Nil	Nil
--	--------------------	-----	-----	-----	-----

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

Sr. No.	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2019-20	Nil	Nil	Nil	Nil
2	2020-21	Nil	Nil	Nil	Nil
3	2021-22	Nil	Nil	Nil	Nil
4	2022-23	Nil	Nil	Nil	Nil
5	2023-24	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

**Inclusive of complaints of previous years resolved in the current year.

##Inclusive of complaints pending as on the last day of the year.